



Fourth Basic B.Sc. Nursing Examination, Winter 2017 MANAGEMENT OF NURSING SERVICES AND EDUCATION

Total Duration : Section A + B = 3 Hours

Total Marks : 75

SECTION - A & SECTION - B

Instructions : 1) Use blue/black ball point pen only.

2) Do not write anything on the blank portion of the question paper. If written anything, such type of act will be considered as an attempt to resort to unfair means.

- 3) All questions are compulsory.
- 4) The number to the right indicates full marks.
- 5) Draw diagrams wherever necessary.
- 6) Distribution of syllabus in Question Paper is only meant to cover entire syllabus within the stipulated frame. The Question paper pattern is a mere guideline. Questions can be asked from any paper's syllabus into any question paper. Students cannot claim that the Question is out of syllabus. As it is only for the placement sake, the distribution has been done.
- 7) Use a common answerbook for all sections.

SECTION - A

1. Short answer question (any five out of six) : (5×5=25)

- a) Program evaluation review technique.
- b) Principles of management by Fayol.
- c) Principles of budgeting.
- d) Steps in recruitment and selection of nursing personnel.
- e) Types and functions of hospital.
- f) Importance of nursing protocols in quality patient care.

2. Long answer question (any one out of two) : (1×15=15)

- a) Define leadership. List the power and styles of leadership. Discuss the style of leadership you will adopt in management of absenteeism problems among ICU nurses.
- b) Define in-service education. List the techniques and methods of conducting in-service education. Prepare an outline for conducting in-service education programme for nurses on communication.

Handwritten notes and scribbles at the top of the page, including the word 'P.T.O.' and various illegible markings.